

CERTIFICATE

TÜV SÜD PSB hereby certifies that
Yew Kian Bernard Tay
has completed the E-learning course

Fishbone Method

on 22 January 2024

The course covered the following:

- Introduction to Fishbone method
- Fishbone method as a solution
- Fishbone method as teamwork
- Presentation of the process
- Advantages of Fishbone method
- Short quiz

The purpose of the course ensures a comprehensive transfer of basic knowledge and understanding on Fishbone or Ishikawa Method.

Certificate Number: TUVPSB/12856/47011
Singapore, 22 January 2024



Foo Soo Guan
SVP Business Assurance, ASEAN