

CERTIFICATE

TÜV SÜD PSB hereby certifies that
Yew Kian Bernard Tay
 has completed the E-learning course

The 7 Basic Tools of Quality

on 22 January 2024

The course covered the following:

- Introduction to methods and tools
- Case study: Relationships between methods & tools
- Presentation of the following tools:
 1. Check sheet
 2. Histogram
 3. Pareto Chart
 4. Scatter plot
 5. Control chart
 6. Ishikawa
 7. 5 Whys

The purpose of the course ensures a comprehensive transfer of basic knowledge and an understanding of the seven quality tools.

Certificate Number: TUVPSB/12864/47009
 Singapore, 22 January 2024



Foo Soo Guan
 SVP Business Assurance, ASEAN