



EXIN IT Service Management Foundation

based on ISO/IEC 20000

Presented to:

Tay, Yew Kian Bernard

10 January 2013

A handwritten signature in black ink, appearing to read 'S. Galletly'.

Suzanne Galletly
Digital Skills Director

112130.1165974

The validity of this certificate can be checked on www.exin.com/certificate-authentication

